HOPE VALE ABORIGINAL SHIRE COUNCIL

OCTOBER 2023 MONTHLY SOCIAL SERVICES REPORT



24th October 2023
PREPARED BY
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Director of Social Services

Summary of Current Activities

- Review of Quality Improvement Plan for Aged Care Hostel Ongoing
- Review of Continuous Improvement Plan for George Bowen Memorial Kindergarten Ongoing
- Review of Quality Improvement Plan for Nola's Place Ongoing
- Review of Quality Improvement Plan for Commonwealth Home Support Program Ongoing
- Review of Policy and Procedures for Aged Care Hostel and Commonwealth Home Support Programme Ongoing
- Review Policy and Procedures for George Bowen Memorial Kindergarten Ongoing
- Review Policy and Procedures for Nola's Place Ongoing
- On-going Monitoring Outbreak Management Plan for Aged Care
- Facilities Maintenance Works orders and register are continuously updated to ensure the continuity of all services

Upcoming Activities

 Tanya Cali - Senior Regulatory Officer Far North Queensland Region Early Childhood Regulatory Authority-Department of Education scheduled to visit George Bowen Memorial Kindergarten and Nola's Place to conduct it's monitoring visit.on the 16th October 2023.

Grant Funding – Agreements

Indigenous Broadcasting and Media Program

The Indigenous Broadcasting and Media Program has been extended for a further 2 years. Funding for the period 1 July 2023 to 30 June 2025.

Discussion with funding body to review the current funding amount.

Further discussion

Current Projects

Hope Vale Youth Forum

The Hope Vale Youth Forum was held at the Multipurpose Building to review the Youth Strategy. A full report is being compiled and will be submitted at the next council meeting.

Nola's Place Child Care Centre

Nola's Place Child Care Centre is licensed for twenty – nine (29) children fulltime. (0 to 2 years – 8 and 2 to 5 years – 21). Operating Hours

8:00am-5:00pm Monday to Thursday

8:00am-1:30pm Friday

- 28 Children enrolled at Nola's Place
- 2 Enrolments were ceased due to 42 days absent days
- 27 Children attended in the reporting month
- 5 Kindergarten aged children enrolled at day care who attends Kindergarten from 09:00-2:30pm Mon-Wed
- 0 Referrals made this month

27 children participate on a regular basis, with 28 children enrolled on a staggered attendance base. The current extension to the Nola's building is near to complete. Additional resources sourced to ensure resources are available for children's learning.

Breakfast Program

8:00am – 9:00am daily Nola's place provides a breakfast program this ensures that all children have access to nutritious food in a safe and supportive environment.

Programs/Themes for the month

Dinosaurs (

Children have shown interest in dinosaurs.

Educators have captured this interest and have explored this through activities.









Nola's Program expanded their interest in dinosaurs to green sea turtles

& crocodiles this month.

In relation to them being the longest living dinosaurs that still exists.





Children's

interest expanded further with water play. Finding the animals and matching it to the pictures. We has so much fun! Children moulded some sea animals in the blue

playdough. They used their fine motor skills and pinching technique.



Immortal's Footy Campaign

September even got busier.

Nola's children were grateful enough to attend the Immortal's footy campaign and support our local retired footy players.

We witnessed as they were presented with cultural artefacts as a gift to the players by the community.

Eveyone enjoyed their outing and was very privileged to attend such an event.



George Bowen Memorial Kindergarten

George Bowen Memorial Kindergarten is licensed for twenty – five (25) children of Kindergarten age. The centre is currently regulated by the Education and Care Services National Law and the Education and Care Services National Regulations (National Regulations). The service receives Federal and State Government Funding. The children attend on Monday-Wednesday 9:00am-2:30pm.

Operating Hours

8:00am - 5:00pm Monday to Thursday

8:00am - 12:15pm Friday

16	9	0
Children enrolled in the educational program	Number of children's enrolment ceased	Referrals made

Transitioning to School Program

Kindergarten children have been transitioning to the school every Monday's and Wednesday's. This allows the children an opportunity to get to know the teachers and the environment that surrounds their everyday learning.

Youth Engagement Program

The Hope Vale Youth Engagement Program is to work with Hope Vale youth between the aged of 12 – 18, to support their engagement and ongoing participation in education, training, employment, recreation, and referral pathways that align with individual needs and aspirations.

Operating Hours

8:00am - 5:00pm - Monday to Thursday

8:00am - 12:15pm - Friday

Youth Engagement

Proactively involved in the supporting the following:

- Volleyball Competition
- Oztag Competition
- Touch Football
- Futsal
- Basketball

Youth Engagement Program engaged with children through the delivery of September School Holiday Program with providing extra support with the delivery of activities and is working closely with Cooktown District Community Centre's AOD Worker to provide workshop sessions regarding AOD usage. Client referral and supports processes are being finalised with appropriate groups.

Upcoming Events:

- Christmas Programs
- Halloween Event

Swimming Pool & Splash Park

Hope Vale's Sport and Recreation Program aims to provide physical and recreational activity opportunities for the people of Hope Vale through activities conducted through the Multipurpose Centre, Gym&Fitness, Swimming Pool, Outdoor Gym, MPC Oval and BMX Complex.

Operating Hours

3:30pm - 5:30pm Wednesday to Thursday

1:00pm - 5:00pm Friday, Saturday and Sunday



Maintenance – Installation of new ladder in the pool and a new pump to allow the splash park to operate has commenced. On installation of pumps it was identified that it required repairs. Awaiting pumps to be fixed to allow this to then be installed at the pool to allow the splash park to operate.

Gym&Fitness Operating Hours 4:00pm-8:00pm Monday to Thursday Closed Friday, Saturday and Sunday

Gym & Fitness Centre's membership for the month

- 48 Members
- 1 Under 18

New membership has/is being currently done throughout opening times with children, youth & adults.

The minor infrastructure program provides targeted funding to eligible organisation to help the sport and active recreation industry deliver new, upgraded and end of life infrastructure projects and works. An application is currently being collated to apply for this funding. This funding will support the opportunity for the Gym&Fitness centre to have 24/7 access to the facility but also have improvement to the outdoor facility and also other equipment's identified for improvement.

National Disability Insurance Scheme (NDIS) Connector

The Remote Community Connector Program aims to "engage, inform and assist" people living in Aboriginal and Torres Strait Islander remote communities through the National Disability Insurance Scheme (NDIS) Connector NDIS pathway process.

Operating Hours

8:00am-3:00pm Monday - Thursday

- 28 Active Participants
- 6 Centacare participants
- 22 ITEC participants

Indigenous Radio Station

The Communications and Media Centre is funded by the Federal Government. Currently we have two (2) community people employed at the Radio Station – a senior broadcaster and a junior broadcaster.

Operating Hours

8:00am - 5:00pm - Monday to Thursday

8:00am -12:15pm - Friday

Shows/Programs that are airing

- Youth Show
- Talkblack
- NIRS News
- Health Show
- Community show
- Health show
- · Community show addressing local issues
- School show

The Church and Foundation recordings of our elders and school children singing gospel in Guuqu Yimithirr.

Indigenous broadcasting & communications services communicating government messages

- Live broadcasting via the National Indigenous Radio Service
- Local current affairs
- National and local current affairs per week
- National News per hours per day
- Community services announcement per week

Commonwealth Home Support Program (CHSP)

The Commonwealth Home Support Program helps the frail, older people living in Hope Vale to maximise their independence whilst still being able to live in their homes. This program is funded by the Federal Government and works closely with the State Government Department of Health.

Operating Hours:

8:00am-4:00pm Monday - Thursday

We currently provide the below community services:

- CHSP Commonwealth Home Support Program
- QCCS Queensland Community Care Services

Hope Vale Council provides the following services to the community:

- domestic assistance
- transport
- meals
- personal care
- yard maintenance
- social support individual
- social support group
- flexible respite

CHSP Staff deliver services to:

- CHSP Clients 54
- Queensland Community Support Scheme – 3

An external contractor has been engaged to provide yard maintenance service to our CHSP clients for an interim period. The Operations Manager is currently working on an advertisement for expression of interest by other interested parties.

Aged Care Hostel

The Aged Care Facility is regulated under the Aged Care Act 1997 and is federally funded. The Hostel is a 20 bed facility with occupancy levels fluctuating over the last 12 months. The service boasts a fantastic and dedicated team of local staff providing culturally appropriate care to residents in their own community.

Resident and Respite Care			
Number of residents:	Number of respite residents:	Residents discharged:	Palliating residents:
8	2	0 (Respite)	1

Accommodation

Number of rooms used for accommodation

- 2 x rooms utilised by Hope Vale Council Contractors on a full-time basis
- 8 x rooms being used by Residents
- 2 x modified Rooms used by Diversional Therapist
- 1 x Room used for Dialysis
- 2 x Rooms used for storage of dialysis stocks

Engagement - Community engagement is about the relationships, communication and interactions between community members and Hope Vale Aged Care Hostel to try to influence better outcomes.

Examples include communicating with community through local radio, special events such as participation in NAIDOC week events

Community Engagement – Pastor Service – Engagement, visited in September

Up-Coming Events

BINGO – November 2023

Feedback Compliments/Complaints

Nil

Non - Compliance Issues

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Quality Improvement Plan

On-going

Staff Movements

1 new casual staff member commenced in September

Indigenous Knowledge Centre

Indigenous Knowledge Centres (IKCs) are a Queensland public information hub and library owned and operated by Indigenous Shire Councils, with assistance provided by the Library Board of Queensland (Library Board). The IKCs work in their communities to document and record the local histories, stories and language as part of their local collections. IKCs coordinate a range of programs and activities that support the documentation, maintenance and preservation of Aboriginal and Torres Strait Islander languages. Such activities may include recording language, conducting language workshops or culture love programs in their communities.

Other services provided by IKCs to their communities are delivered at the discretion of Council and vary between IKCs, but may include:

- Loan of items
- Public access to Information Technology
- Public programs

- Family history research
- Preservation of materials

Operating Hours 10:00am – 2:00pm - Monday to Thursday Closed – Friday

Programs and Activities

Indigenous Knowledge Centre's membership for the month

- 0 new members
- New membership has/is being currently done throughout opening times with children, youth & adults that attend IKC
- Membership drive is ongoing for community members who visit the IKC

Library resource currently on loan to community people

- 7 outstanding overdue loans
- 7 current loans for September 2023

Number of visitors to the centre during the month

- 15 visitors to the centre during the month of September 2023
- 20 children attended 3 First 5 Forever programs

Library materials purchased during the month

Nil to report